

April 17, 2024

TO: Utilities Advisory Committee

FROM: Margaret Falkner, Utility Systems Manager

Alicia Zuniga, Utility Billing Specialist

SUBJECT: Agenda Item 5 – 04/17/2024 Utilities Advisory Committee Meeting

Utilities Department Report for March 2024

WATER PRODUCTION INFORMATION

The total production for the month of **March 2024** was approximately **11.6 million gallons (MG)** which equates to an average daily demand of approximately **374,300 gallons**. This represents a **10% increase** in production when compared to last year.

Using the state's formula to calculate residential usage per capita per day, for the month of **March 2024** our residential customers used **53.0** gallons per person per day, an **increase** from 45.5 gallons per person per day in March 2023.

PRODUCTION AND RUNTIME HOURS BY WELL SITE

The following tables break down the production by well site and runtime on the pump motors for the month of **March 2024**. Totals for last year are included for comparison:

| Production (MG) March | 2024 | 2023 |
|-------------------------------|---------|---------|
| Palisades | 2.3949 | 0.5732 |
| 3rd St | 2.6858 | 2.5410 |
| 8th Street/El Moro | 2.1262 | 1.0006 |
| 8 th St Upper Well | 0.0553 | 0.5416 |
| 10th St | 3.4590 | 2.5757 |
| South Bay (lower) | 0.8644 | 3.1903 |
| South Bay (upper) | 0.0190 | 0.0430 |
| Total: | 11 6046 | 10 4654 |

| Runtime (Hours) March | 2024 | 2023 |
|-----------------------------------|--------|--------|
| Palisades | 139.9 | 65.5 |
| 3rd St | 683.5 | 647.5 |
| 8th Street/El Moro | 219.2 | 140.8 |
| 8 th Street Upper Well | 7.7 | 141.2 |
| 10th St | 267.6 | 183.0 |
| South Bay (lower) | 166.0 | 735.0 |
| South Bay (upper) | 13.0 | 27.5 |
| Total: | 1496.9 | 1940.5 |

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| Billing Period | Month | Gallons | Revenue | Month | Gallons | Revenue |
|-------------------|-------|------------|--------------|-------|------------|--------------|
| 5/11 to 7/10 | Jul | 12,046,540 | \$221,290.12 | Jul | 11,795,212 | \$227,644.42 |
| 6/11 to 8/10 | Aug | 17,274,312 | \$315,919.84 | Aug | 16,926,492 | \$323,526.65 |
| 7/11 to 9/10 | Sep | 11,935,088 | \$226,879.22 | Sep | 12,298,616 | \$236,461.89 |
| 8/11 to 10/10 | Oct | 16,551,744 | \$309,727.62 | Oct | 17,732,088 | \$335,199.20 |
| 9/11 to 11/10 | Nov | 10,730,060 | \$208,838.41 | Nov | 10,893,872 | \$216,856.00 |
| 10/11 to 12/10 | Dec | 12,520,772 | \$249,149.51 | Dec | 16,698,352 | \$320,991.79 |

\$185,704.11

\$236,350.29

\$166,283.92

\$232,255.48

\$186,965.03

\$279,123.92

Consumption and revenue data is based on billing for a 60-day period and final bills. Production data is based on a monthly period.

DRAINAGE WDID # 3 40M2000133

FY '23-'24

Jan

Feb

Mar

Apr

Mav

Jun

9,793,564

13,962,168

8,455,668

\$200,639.04

\$281,951.95

\$182,445.56

The District continues to operate and comply with the General National Pollutant Discharge Elimination System (NPDES) Permit for storm water discharges for small Municipal Separate Storm Sewer Systems (MS4). The District monitors various drainage systems throughout Los Osos. These facilities include: drainage force mains at 8th & El Moro, 6th & El Moro, Don & Mitchell and 16th Street & Paso Robles Avenue, drainage basins at Bayridge (on the corner of South Bay Blvd. and Bay Oaks Drive), Tierra Dr., Cabrillo (on Madera St), & Los Arboles retention basin in Vista de Oro. Our crew monitor these drainage facilities on a weekly basis. During rain events they monitor daily.

Storm water pollution prevention measures are available on the District's Drainage web page:

http://www.losososcsd.org/drainage

11/11 to 1/10

12/11 to 2/10

1/11 to 3/10

2/11 to 4/10

3/11 to 5/10

4/11 to 6/10

FY '22-'23

Jan

Feb

Mar

Apr

May

Jun

9,015,644

11,461,604

7,469,528

11,081,620

9.099.420

14,425,180

RAINFALL TOTALS

The County has a link to rain and reservoir information: http://wr.slocountywater.org/home.php below is a table of historical rainfall totals from the Los Osos Landfill rain monitor. This has been arranged to coincide with our Water Shortage Contingency Plan Climate Trigger which is based on rainfall measured from April 1st through March 31st.

| Los Osos Landfill # 727 *** All units are in inches *** | | | | | | | | | | | | | |
|---|------|------|------|------|------|------|------|------|------|-------|------|------|-------|
| Water Year | APR | MAY | JUN | JUL | AUG | SEP | ОСТ | NOV | DEC | JAN | FEB | MAR | Total |
| 2023- 2024 | 0.07 | 0.51 | 0.03 | 0.02 | 0.13 | 0.13 | 0.09 | 1.10 | 3.90 | 3.78 | 6.32 | 2.04 | 18.12 |
| 2022- 2023 | 0.35 | 0.00 | 0.00 | 0.12 | 0.00 | 0.44 | 0.03 | 1.31 | 9.09 | 10.96 | 4.47 | 7.34 | 34.11 |
| 2021- 2022 | 0.00 | 0.04 | 0.00 | 0.00 | 0.00 | 0.00 | 2.64 | 0.27 | 8.40 | 0.04 | 0.00 | 1.81 | 13.20 |
| 2020- 2021 | 1.89 | 0.12 | 0.04 | 0.00 | 0.04 | 0.00 | 0.00 | 0.00 | 0.04 | 9.93 | 0.20 | 1.26 | 13.52 |
| 2019- 2020 | 0.08 | 1.53 | 0.00 | 0.00 | 0.08 | 0.00 | 0.00 | 2.13 | 4.37 | 0.20 | 0.04 | 4.80 | 13.23 |

Call-Out Report

The operator that is on standby gets calls for service after regular business hours of 7:30 am to 4:00 pm. Operators regularly receive calls for communication failures which they have to clear. Other calls require their physical presence to the incident. Below is the call-out list for the month of March 2024.

| Call-Out Record | | | | | | |
|-----------------|-----------|----------|--|--------------|--|--|
| Operator | Date | Time | Reason | Action Taken | | |
| CR | 3/1/2024 | 7:18 PM | Communication Failure | Cleared | | |
| CR | 3/3/2024 | 7:30 PM | Call out for leak investigation | Responded To | | |
| FA | 3/11/2024 | 6:00 PM | Communication Failure | Cleared | | |
| FA | 3/14/2024 | 7:18 AM | Communication Failure | Cleared | | |
| NP | 3/14/2024 | 7:24 AM | Communication Failure | Cleared | | |
| NP | 3/15/2024 | 5:56 PM | Advantage Answering+ 1269 10th St Leak | Responded To | | |
| RF | 3/21/2024 | 7:55 PM | Communication Failure | Cleared | | |
| RF | 3/24/2024 | 7:07 AM | Communication Failure | Cleared | | |
| RF | 3/25/2024 | 10:04 PM | Communication Failure | Cleared | | |
| RF | 3/25/2024 | 11:25 PM | Communication Failure | Cleared | | |
| RF | 3/26/2024 | 8:17 PM | Communication Failure | Cleared | | |
| RF | 3/26/2024 | 9:37 PM | Communication Failure | Cleared | | |
| RF | 3/27/2024 | 12:54 AM | Communication Failure | Cleared | | |
| RF | 3/27/2024 | 6:36 AM | Communication Failure | Cleared | | |
| NP | 3/28/2024 | 10:24 PM | Communication Failure | Cleared | | |
| NP | 3/29/2024 | 8:48 PM | 8th St Drainage Station - High water alarm | Responded To | | |
| NP | 3/29/2024 | 10:04 PM | PG&E power restored to Don & Mitchell Drainage | Responded To | | |

RECOMMENDATION

Staff encourages the Committee to ask any questions they may have with regard to the aforementioned report or any other related item that may be listed separately as an agenda item.





